## **Appendix C**Route D Annual Boardings

Community	2018	2019	2020	2021	2022 (6 months)	Share	Avg. Riders per Week
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Chatham	1,997	1,584	1,211	844	508	54.4%	25.6
Tilbury	798	1,292	946	644	395	36.1%	17.2
Merlin	3	39	170	150	45	3.6%	1.7
Cedar Springs	29	104	24	9	35	1.8%	0.9
North Buxton	50	117	10	3	4	1.6%	0.7
Dealtown	25	63	9	3	0	0.9%	0.4
South Buxton	29	40	13	3	1	0.8%	0.3
Charing Cross	0	8	4	64	4	0.7%	0.3
Jeannette's Creek	0	3	8	3	6	0.2%	0.1
Total	2,931	3,250	2,395	1,723	998	100%	47.3

At the time of the realignment of Route D from a bi-directional Chatham-Tilbury-Wheatley service to a single loop service that excludes Wheatley, it was cited that ridership between Wheatley and Tilbury was as low as two riders per week. This realignment took place after approximately one year of service. After 11 years of operation under this realignment ridership from the new communities averages 4.5 riders per week. Administration is of the opinion this realignment has suppressed ridership numbers from Tilbury and Chatham to a greater degree than any ridership gains from these new communities due to the excessive in-transit time (1 hour 50 minutes) caused by its one-way loop design.