

ENCAMPMENT RESPONSE

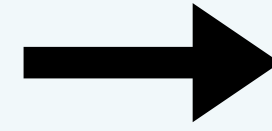
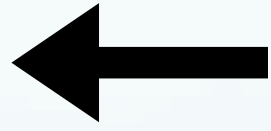
MUNICIPAL LAND

PRIVATE LAND



#1 Notify the Manager of Homeless Prevention

- If an after hours response is required by social services, the HRL may be called and an on-call supervisor dispatched.



#2 Outreach and/or Housing Services attend the site

- An email is sent within one business day to the Outreach provider.
- Outreach works to identify individuals, build rapport and identify needs and goals.

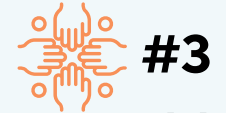


#2 Outreach and/or Housing Services attend the site



#3 Outreach attempts engagement with individuals

- Outreach or Emergency Housing Supervisor visit within 5 days.
- Outreach works to identify individuals, build rapport, and identify needs and goals.



#3 Requirement to move and opportunity for voluntary dismantle



#4 Services and supports offered to individuals

- Outreach continues to engage with individuals.
- Outreach and Housing Services collaborate on referrals, admissions, and housing plans.



#4 Outreach collaborates with Housing Services for referrals



#5 Municipal legal services provides advice on whether enforcement actions are permitted or if court approval is needed

- Legal services provide direction if the matter meets enforcement based on existing legal precedents or whether an application to Court is required before any enforcement actions are taken. Outreach and Housing Services is notified of final decision required.



#5 Outreach attends "moving day"



#6 Order may be posted by enforcement

- Orders will outline the decision and reason.
- A minimum of 7 days will be given to Outreach and Housing Services to engage with and provide individualized plans for individual(s).

- If the individual refuses to move, Police will be called by the property owner to enforce exit from the property.



#6 Police could be called



#7 Opportunity for voluntary dismantle

- Outreach and Housing Services engage individual(s) with the opportunity to voluntarily dismantle the encampment in at least 7 business days and advise what could happen to their items if enforcement occurs.

- Once the individual(s) has vacated the site and it has been reviewed by Outreach or Housing Services, relevant municipal departments or their contractors may clean the site of all trash and debris.



#7 Site clean up



#8a Site allowed to remain

Outreach continues engagement

- Municipal legal services has determined that no clean up is required and the encampment may remain.
- Outreach and Housing Services will continue efforts to engage with the individuals in voluntary support plans.

OR



#8b Site cleaned up and encampment closed

Outreach continues engagement

- Once the individual(s) has vacated the site and it has been reviewed by Outreach or Housing Services, relevant municipal departments or their contractors may clean the site of all trash and debris.
- Outreach and Housing Services will continue efforts to engage with the individuals in voluntary support plans.



#8 Outreach continues engagement